

In light of the recent severe weather in Illinois, Governor Bruce Rauner declared Alexander, Calhoun, Cass, Christian, Clinton, Cumberland, Douglas, Iroquois, Jackson, Jersey, Lawrence, Madison, Marion, Menard, Monroe, Morgan, Moultrie, Pike, Randolph, Richland, Sangamon, St. Clair and Vermilion counties state disaster areas. As a result, the Illinois Department of Insurance (DOI) issued [Company Bulletin 2015-13](#) to provide certain safeguards to consumers affected by the severe weather.

If you reside in one of these counties, or are a policyholder with property located in or around the affected counties listed above, you may wish to refer to Company Bulletin 2015-13 to see what assistance may be available to you under it as Reserve National Insurance Company, the underwriter of the Kemper Senior Solutions line of insurance products, intends to honor this Bulletin.

If you have any questions, please contact us at 855.516.8528. The Illinois Department of Insurance is also available for filing a complaint regarding any disaster-related dispute or issue by calling the Department's toll-free complaint hotline at 866.445.5364, or online at <https://mc.insurance.illinois.gov/messagecenter.nsf>.